

STEP 1

DOWNLOAD THE APP



Download the Ampath App from the Google Play or IOS App Stores

STEP 2

Select the register option

The screenshot shows the 'Ampath Results for Patients' app landing page. At the top is the Ampath Laboratories logo. Below it, the title 'Ampath Results for Patients' is followed by a paragraph explaining that lab results are available electronically after completion, but some require a doctor's interpretation. Below the text are input fields for 'ID Number' and 'Pin Code'. At the bottom, there are four buttons: 'SIGN IN', 'REGISTER', 'RESET PIN', and 'VIEW PRIVACY POLICY'.

STEP 3

Please read our terms and conditions carefully and submit

The screenshot shows a 'Terms and Conditions' screen. It starts with the text 'absolute security.' followed by a 'Contact Us' section with an email address: 'cg.cs.it.apm.support@ampath.co.za'. A paragraph states: 'You acknowledge that you have read the Terms and Condition in respect of the release of pathology reports to you and that you understand the content thereof. You accept that by ticking this box (or selecting this icon) you have signed the terms and conditions and you are legally bound by these Terms and Conditions'. Below this is a 'Terms and Conditions' section with two radio buttons: 'Accept' and 'Reject'. A 'SUBMIT' button is at the bottom.

STEP 4

Enter your ID or passport number and validate

The screenshot shows a 'Patient Validation' screen. It has a back arrow and the title 'Patient Validation'. There is an input field for 'Id number' with a blue 'VALIDATE' button below it.

STEP 5

Confirm your personal details and submit

The screenshot shows a 'Register' screen. It has a back arrow and the title 'Register'. Under 'Your credentials:', there are input fields for 'Name', 'Cell no.', and 'Email'. Below these is an input field for 'Id number' and a blue 'REGISTER' button.

STEP 6

Select your preferred communication preference in order to receive your one time pin (OTP) code

The screenshot shows an 'OTP' screen. It has a back arrow and the title 'OTP'. There is a section 'Send OTP (One Time Pin)' with two radio buttons: 'SMS' and 'Email'. A blue 'SUBMIT' button is at the bottom.

STEP 7

Create your own 4 digit pin

← Create pin

Create your own pin: (4 numbers long)

Enter a pin of your choice.

Re-enter your pin.

Login with Fingerprint: Your device doesn't support Fingerprint Login. At least one fingerprint needs to be registered on this device in order to enable Fingerprint Login.

ENABLED DISABLED

SUBMIT

STEP 8

Type in your OTP code that you received via sms or email

← Submit OTP

An OTP was sent to you

Enter the OTP you received.

SUBMIT



STEP 9

Enter your ID/passport number and newly created pin and select the sign in option to access your results

Please note you can register and access your results directly on our website via the following url:

<https://extranet3.Ampath.Co.Za/patientportal/>



PATIENT APP

Get your COVID-19 and other test results in real time



www.ampath.co.za